

**Thank you for your conformation of order, please sign and return this form in full by post or email.**

#### Details of project:

Installation of heat pump located in rear garden under kitchen window, on a purpose built plinth with soakaway for condense from the heat pump in cold weather.

Pipe work will be routed up the wall in trunking and into the unity room and pipe work through to Bedroom cupboard where the new hot water cylinder with buffer will be installed.

We will replace 11 radiators and relocation 1 radiators.

The new system will be fully installed and commissioned, and handed over to you with a full demonstration of how to work your new equipment.

#### Inclusions and exclusions:

##### What's included:

- ✓ Vaillant 7kw Arotherm Plus air to water heat pump
- ✓ Telford Tempest Heat pump cylinder indirect 200ltr with 50 buffer
- ✓ All pumps, valves, pipe work and fittings
- ✓ All electrical supplies points and components related to the system
- ✓ Installation and commissioning
- ✓ BUS application
- ✓ Design and heat loss calculation
- ✓ DNO/ENA/G98/G99 applications
- ✓ Removal of rubbish from site
- ✓ Customer handover and training
- ✓ Future support
- ✓ 11 Radiators
- ✓ 1 relocation of Radiator

##### What's excluded:

- ✗ Upgraded water supply
- ✗ Upgraded electrical supply
- ✗ Building work
- ✗ Decorating
- ✗ Planning permissions

CRN: 10228969,  
VAT: 251 476408  
Gas Safe: 584195  
MCS: NIC5907

Oftec: C101108  
HETAS: 9749  
Refcom: REF1016101  
RECC: 00071029

